

# SENIOR SUPPORT AT COASTAL QUEENS



## TECH SUPPORT



FREE FOR SENIORS | All devices | Every Thursday 9am-3pm

---

Bring along your phone, tablet and/or laptop for help with anything that has you stumped. Our volunteers are well versed in current technology and happy to help.

This is a free service offered to seniors in the community. There will be tea, coffee and snacks set up in a cafe style area to enjoy while you wait. Maybe see some old friends or make a few new ones!

Online crime is steadily rising, it is so easy to be scammed. We want to do our part making sure folks have access to information that can help protect them online.

You've heard of email scams and robocalls but have you heard of phishing? or smishing? Does this all sound like gibberish?

Our hope is for each Thursday to include a mini presentation about protecting yourself online. As we gather more info from the patrons of the program we will tailor the presentations to the most common concerns.

Check our website for updates ([www.coastalqueensplace.com](http://www.coastalqueensplace.com))

If there is something specific you would like to see covered:

**please call: 1-902-220-4062**

**or send us a note:**

**[admin@coastalqueensplace.com](mailto:admin@coastalqueensplace.com)**

# SENIOR SUPPORT AT COASTAL QUEENS

## TECH SUPPORT

### COMMON PROBLEMS WE CAN HELP YOU SOLVE!

- How to print from your cell phone
- How to connect your Ipad and Iphone
- Connecting to wifi securely
- Creating social media accounts
- Using a VPN, also, what is a VPN
- Choosing secure passwords
- FaceTime, Zoom, Skype, Video Calls
- General tech support (apple, android, old school flip phone)
- Smartphone basics: what can this thing do?
- How to block spam callers and texts
- Staying safe on facebook
- etc!